

UST CLEANUP FUND

FREQUENTLY ASKED QUESTIONS

JUNE 11, 2009

The Fund is diligently working to communicate any updates, changes and reminders in a timely and cost effective manner. To help us improve our level of communication, please sign-up for our email subscription service and select the "Cleanup Fund" option to receive these notifications via email at:

http://www.waterboards.ca.gov/resources/email_subscriptions/ust_subscribe.shtml

By signing-up for the subscription service, we will be able to provide you information faster. Some of the information the Fund would communicate to you is provided below.

How will revenues be paid out?

Beginning with Fiscal Year (FY) 2009-2010, the Fund will pay the following percentages to each Priority Class with each quarterly revenue posting from BOE:

- Priority Class "A" – 2%
- Priority Class "B" – 70%
- Priority Class "C" – 14%
- Priority Class "D" – 14%

When will projections be posted for FY 2009-2010?

Projections should be posted in July 2009 for the next FY. These projections will show the projected amount to be available for payment to claims. Please understand that these are only estimates and these figures are subject to change.

How can I find out information about my payment status?

Payment information can be found on the web site at:

http://www.waterboards.ca.gov/water_issues/programs/ustcf/paymentformsinfo.shtml

On this web site, you will be able to find lists that show which processing phase each reimbursement request is in. Using comments obtained from the March 9, 2009 State Water Board workshop, the Fund has added additional information to these lists that may be helpful to you. The following lists are available:

- Payments Awaiting Review and Processing – Added claimant's requested amount
- Payments Being Processed – Added claimant's requested amount
- Payments on Hold for Revenue – Added a running total column
- Payments Released Against Quarterly Revenue

How often are these lists updated?

- Payments Awaiting Review and Processing – Updated Monthly
- Payments Being Processed – Updated Monthly
- Payments on Hold for Revenue – Updated Monthly
- Payments Released Against Quarterly Revenue – Updated Quarterly

How do I get in contact with the Fund?

UST Cleanup Fund
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Sacramento, CA 95814-2828

1-800-813-FUND (3863)

Web site: http://www.waterboards.ca.gov/water_issues/programs/ustcf/

Email: USTCleanupFund@waterboards.ca.gov